

## **DURHAM COUNTY COUNCIL**

### **SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE**

At a Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held in **Committee Room 2 - County Hall, Durham** on **Monday 25 June 2018** at **9.30 am**

#### **Present:**

**Councillor D Boyes (Chairman)**

#### **Members of the Committee:**

Councillors B Avery, A Bainbridge, J Charlton, J Considine, R Crute, S Durham, S Iveson, H Liddle, J Maitland, E Mavin, J Nicholson, A Patterson and J Stephenson

#### **Co-opted Members:**

Mr D Balls and Mr A J Cooke

#### **Co-opted Employees/Officers:**

Chief Fire Officer S Errington

### **1 Apologies for Absence**

Apologies for absence were received from Councillors D Hall, C Hampson, D Stoker, K Thompson, J Turnbull and C Wilson.

### **2 Substitute Members**

There were no Substitute Members.

### **3 Minutes**

The Minutes of the meeting held 27 March 2018 were agreed as a correct record and signed by the Chairman.

The Overview and Scrutiny Officer, Jonathan Slee noted in respect of Item 8, Road Safety, additional details had been circulated to Members. In respect of Item 10, Cybercrime, Councillor H Liddle had presented the report to Cabinet in May, and would present to the Safe Durham Partnership (SDP) in July. It was added that in relation to the Police and Crime Panel, reports that had been considered were circulated to Members for information.

### **4 Declarations of Interest**

There were no Declarations of Interest.

## **5 Any items from Co-opted Members or Interested Parties**

There were no items from Co-opted Members or Interested Parties.

## **6 Media Relations**

The Overview and Scrutiny Officer referred Members to the recent prominent articles and news stories relating to the remit of the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes). The articles included: the review undertaken in respect of Cybercrime; "Drowning Prevention Week", with the RNLI working in the east of the County, linking to the item on the agenda regarding open water safety; and a drink drive campaign involving the Cleveland and Durham Specialist Operations Unit, linked to the start of the Football World Cup.

### **Resolved:**

That the presentation be noted.

## **7 Open Water Safety**

The Chairman introduced the Occupational Health and Safety Manager, Kevin Lough, who was in attendance to speak to Members in relation to Open Water Safety (for copy see file of minutes).

The Occupational Health and Safety Manager noted he would explain the progress that had been made so far and highlight the outcomes from the work in respect of Open Water Safety. He noted that there was an ongoing challenge in respect of the geography of the county and the demographics, there being 520,000 young males, of which 52,600 were aged 10-25 years old. It was added there was a lot of additional student accommodation being built and this would mean a lot more students within the City, and also there was a regeneration of the night time economy incorporated within many of the ongoing developments in the City. It was noted that these changes meant there would be new and changing risks to consider.

The Committee were reminded of the work of the Durham City Safety Group, the Occupational Health and Safety Manager being the Chairman and the number of partners, including riparian landowners, such as Durham Constabulary, Durham University, Durham Students' Union, Durham Cathedral and the Royal Society for the Prevention of Accidents (RoSPA).

Members were referred to city centre statistics for the period 2009 to March 2018, noting 90 reported incidents with 6 fatal open water incidents. It was explained that approximately 80% of those incidents involved alcohol and 80% of fatal incidents involved those aged 18-24 and therefore this age group would be targeted in terms of safety campaigns. The Occupational Health and Safety Manager referred Members to further statistics and a map highlighting the main hotspots along the river in the city centre. Councillors noted the work of Emergency Services partners in delivering talks to University colleges during "Freshers' Week", providing safety information via leaflets, e-mails and social media.

It was added that there had been work in terms of vulnerability training for door staff at nightclubs and pubs, and also restorative work had been carried out with those safely rescued from the river. Members noted the Drowning Prevention Week campaign, exercises and public engagement.

The Occupational Health and Safety Manager reminded Members of the Best Bar None Scheme, and highlighted that engagement in terms of open water safety and learning from best practise. In respect of working with the Durham Students' Union it was noted a £50,000 Public Health grant had been utilised to develop a student peer-led awareness campaign focusing on social norms and personal safety. It was added that a 3 year social marketing campaign would include a number of initiatives to raise awareness and promote personal responsibility and wellbeing, launching campaigns at key dates in the student calendar. It was explained a University Student Alcohol Awareness and Use policy had been developed and implemented. The Occupational Health and Safety Manager added that an agreement between a number of taxi operators and the University had been reached in terms of getting vulnerable student that were unable to fund their journey home and the Student Union Nigh Bus had been re-established.

The Committee noted a number of social norm campaign outcomes, including: and increase in students choosing not to walk home alone after a night out; and increase in the number of students who looked out for friends and ensured they got home safely; an increase in the number of students choosing to eat before drinking alcohol; and a decrease in the number of students choosing not to "pre-load" some of the time, both males and females. It was explained that these elements of students being together was important as those fatalities that had occurred when individuals had become separated from their social group. Members were referred to the statistics highlighting the reduction in fatal and non-fatal incidents within the city centre.

The Occupational Health and Safety Manager noted the media and communications activities that had taken place, the awareness of cold water shock, highlighted by the Dying to be Cool campaign, re-launched in May 2018, and the hard work of Fiona Gosling in highlighting the issue through her son Cameron's story. Members noted engagement work in terms of Stanhope open air pool and in respect of National Drowning Prevention Week, working with the County Durham and Darlington Fire and Rescue Service and the Royal National Lifeboat Institution (RNLI). It was explained there had been good media coverage of activities, including via the BBC, Tyne-Tees as well as local press and radio. It was added that an estimate 10,000 secondary school children had been reached via Dying to be cool assemblies.

Members noted the statistics from 2013/14 to 2017/18 noting that there had been a focus in 2015/16 and 2017 being the first year with no fatalities, very positive, though it was noted that work with schools would continue to reinforce the safety message.

In terms of what would be looked at next, the Occupational Health and Safety Manager explained that there would be continued leadership via the City Safety Group, monitoring progress and there would also be improved incidents analysis and targeted interventions. He added that there would be further assessments and review of incident hotspots, as well as the assessment and control of new risks, with RoSPA initial assessment of riverside development works to be followed up once site become live. Members noted that best practise would be shared with other similar geographical locations and that voluntary sector involvement and inland water safety guidance would be considered.

The Occupational Health and Safety Manager explained that there would be the continued maintenance, monitoring and review of physical safety control measures and that there would be work to increase the number of awareness and one-to-one support sessions provided to the University by the local Drug and Alcohol Recovery Service. The Occupational Health and Safety Manager concluded that maintaining the profile and awareness of the issues was important and new campaigns, for example targeting 5-10 year olds, would be developed alongside peer-led campaigns and initiatives.

The Chairman thanked the Occupational Health and Safety Manager and asked Members of the Committee for their questions and comments.

Mr AJ Cooke asked as regards any work in the Barnard Castle area. The Occupational Health and Safety Manager noted there was work with local riparian landowners, for example near High Force and Low Force, and other areas of high footfall. It was added areas were being assessed and interventions would be put in place where appropriate.

Councillor J Charlton thanked the Officer for their very good presentation and asked what would happen in terms of the large Students' Union campaign once the 3 year Public Health grant ended. The Occupational Health and Safety Manager noted the University was committed to carry forward some of the work, the University having its own Alcohol policies for example. It was added there was a drive from the Students' Union, with the City Safety Group to monitor in order to help in terms of continuity.

Councillor J Maitland asked in terms of the number of incidents, how many involved students. The Occupational Health and Safety Manager noted that in terms of the city centre there was not just students and the work was in terms of more general safety.

Councillor B Avery noted the installation of quality fencing along sections of the river in the city and felt that it would make a big difference. The Occupational Health and Safety Manager noted there was a balance, in terms of not fencing off all of the riverbanks, however, areas were assessed using a RoSPA tool. He added that fencing was only one type of intervention within a suite of measures, and also education was a very important element. Members noted that public right of way monitoring in terms of footfall, fencing and rescue equipment was important, ensuring if any fencing or equipment was damaged or vandalised this would be rectified as soon as possible.

The Chairman noted the work in schools was excellent and asked if there was any issues in terms of capacity within the programme. The Occupational Health and Safety Manager noted that the programme was in line with volunteer's availability, however, there were alternative approaches where schools could deliver content themselves, utilising videos, internet links and social media. He added that there was also work in terms of an increased offer via the One-Point service.

Councillor A Patterson thanked the Occupational Health and Safety Manager and all those involved for the excellent campaigns and hard work, and asked whether in the future the work would be national and whether elements would be brought into the national curriculum. The Occupational Health and Safety Manager noted delivery of programmes via the County Durham and Darlington Fire and Rescue Service in Darlington, and added that he promoted the work undertaken via local networks. The Occupational Health and Safety Manager explained he was a member of the National Water Safety Forum, which included representatives from other similar cities, for example York, Bath, and Manchester.

It was noted that best practise was shared, with the Chief Fire Officers' Association and RNLI also promoted the work. The Occupational Health and Safety Manager explained that Durham was being used as a case study by the Local Government Association and there was also promotion via Overview and Scrutiny and the SDP.

**Resolved:**

That the report and presentation be noted.

## **8 Local Multi Agency Problem Solving (LMAPS) - Mapping**

The Chairman introduced the Neighbourhood Protection Manager, Ian Hoult and Chief Inspector Sarah Honeyman, Durham Constabulary who were in attendance to speak to Members in relation to Local Multi Agency Problem Solving (LMAPS) - Mapping (for copy see file of minutes).

The Neighbourhood Protection Manager noted that "FIRst" was the new Flexible Information Reporting Tool, and was a multi-agency software system, cloud based, bespoke and allowed mapping and case management/workflow. It was explained that there were over 30 partner organisations involved, including Durham Constabulary, County Durham and Darlington Fire and Rescue Service, housing associations, registered social landlords and the NHS.

Members were reminded that local multi-agency problem solving (LMAPS) groups' remit included crime, the fear of crime and anti-social behaviour. It was explained LMAPs: provide operational delivery of SDP locality priorities; priorities for multi-agency activity; share intelligence; identify cross-cutting issues; problem solve; monitor the effectiveness and performance; and escalate issues, where appropriate. It was noted there were 3 LMAPs areas: East; South; and North. The Neighbourhood Protection Manager noted that in the past all information would need to be brought to a specific meeting, now information would be contained within the system, allowing trends to be analysed, looking at issues in terms of a "red, yellow, green" (RAG) system. It was added that the data that was held was non-personal, using UPRNs and that a snapshot of key information was available meaning it was possible to look to see where there were clusters of incidents, gathering critical mass in order to progress to LMAPs for further discussion, with time-limited projects (TLPs) if required, or individuals or agencies to look at issues. Members were reminded of an example, looking at secondary fires in the east of the County. It was noted that TLPs focused on a specific location or issue, used a bespoke mapping tool to collate partner data and used problem solving methodologies to develop specific responses, with terms of reference for its members. Councillors noted the TLPs developed a multi-agency action plan with short, medium and long-term actions.

Chief Inspector S Honeyman gave an example, at Newton Aycliffe, of how a number of incidents had led to a crime survey and foot patrols to help identify areas. It was highlighted that extra patrols, with Police and Neighbourhood Wardens, helped in terms of residents' quality of life. It was added that the process allowed partners to share information very quickly and such work in one specific area had helped to reduce ASB reports by 60%, from the start of a TLP in January through to April 2018. Members noted a number of actions and activities, including: dimmer switches in the town park; alley clean up; CCTV; school visits; youth surveys; and "Meet the Beats" events.

The Neighbourhood Protection Manager explained that the value for Chief Inspector S Honeyman was that all data was readily available, and while all agencies had their own performance measures, it was better for partners to work together to provide a greater impact on issues.

The Neighbourhood Protection Manager noted that there were many benefits in the system being paperless, the multiple layers of data giving a fuller picture and enabling easier collaboration between partners. He added that being able to identify “hotspots” of vulnerability was useful in helping to refer individuals that may not have previously been known to the relevant services and that the RAG system aided early intervention.

The Committee noted that for the future other potential data sources had been identified including: housing tenure, location of facilities/assets; incident based data, environment, criminal damage as examples; or where there were 3 or more incidents per postcode. It was added that performance data and business intelligence dashboards would provide up-to-date agency/collective information and help potentially in terms of predictions.

The Neighbourhood Protection Manager concluded by summarising as regards the system: there was incremental growth; it was bespoke for partners’ needs; facilitated partnership orientated sharing; the joint data had helped “open our eyes more”; it was easy to use; there were plans for the future; and the data help provide reassurance of our approach to tackling problems.

The Chairman thanked the Neighbourhood Protection Manager and Chief Inspector S Honeyman and asked the Committee for their comments and questions.

Councillor R Crute noted the fear of crime and anti-social behaviour were neighbourhood issues and therefore it was important to engage with communities and to get the message back out to them that issues were being looked at and actions taken. He noted there was a lot of positive work being undertaken and the public perception did not match with the successes that were being achieved. Chief Inspector S Honeyman noted that there was feedback via social media, local newsletters, although it was down to the individual teams involved, she highlighted that the Police did push in terms of providing feedback. She added it was also important to be active in terms of social media to help combat “scaremongering”.

The Chairman asked why Local Members were not invited to LMAPs. The Neighbourhood Protection Manager noted that LMAPs shared information for particular purposes and that information is often protected. He added that there were many areas of community engagement via Police and Communities Together (PACT) meetings, Residents’ Associations and Town and Parish Councils and that local people providing information was very important.

Councillor A Bainbridge asked what information was provided by the County Durham Housing Group (CDHG) and other providers such as Karbon Homes. The Neighbourhood Protection Manager noted there were ongoing discussions with Karbon Homes and with other providers, and Police and Fire information was collated automatically by the system. The Chief Fire Officer, S Errington noted that the reassurance that could be offered by the approach was important and added the County Durham and Darlington Fire and Rescue Service were working in partnership through LMAPs. He asked if the current number of 3 LMAPs was right for the County.

The Neighbourhood Protection Manager noted that he felt 3 represented the County well, and he explained there had been a review regarding the number and how they were facilitated. He recalled that 10 years ago there was 1 LMAP for the whole County and that 3 was felt to be the right amount, based on the review that took place.

Mr AJ Cooke thanked the Officers for their hard work, adding that even out in rural Teesdale there was no sense of a lack of service. Councillor B Avery added that the work carried out in Newton Aycliffe had been very good and asked how issues such as anti-social behaviour were covered, between each forum, for example PACT meetings. Chief Inspector S Honeyman noted the Councillor could speak to her as regards any issues in his area after the meeting.

Councillor J Charlton asked if the North East Ambulance Service (NEAS) were involved as they often be responded to many of the types of incidents described. The Neighbourhood Protection Manager noted that the LMAPs had “core memberships”, however as required organisations such as NEAS, YMCA and others could be added where appropriate. He added that there was not access to NEAS data.

The Chairman noted the comments of the Committee and Officers adding that Members regularly dealt with sensitive issues in their Divisions and he felt that Local Members would be able to add value if they were involved in the LMAPs process.

**Resolved:**

That the report and presentation be noted.

**9 Progress of Recommendations from Review Activity on Alcohol and its Demand on Emergency Services**

The Chairman introduced the Public Health Strategic Manager for Living and Aging Well, Jane Sunter who was in attendance to speak to Members in relation to progress of recommendations from review activity on Alcohol and its Demand on Emergency Services (for copy see file of minutes).

The Public Health Strategic Manager noted her new role had a larger overview of the work of Public Health (PH), looking at the work of partners in achieving PH goals.

The Public Health Strategic Manager reminded Members that this was the third time she had presented information to the Committee on this topic, since 2016. She explained that there had been a slight downward trend in alcohol admissions. Members were reminded that the demand of the emergency services was high in the region, though County Durham had the third lowest in the region, though the issue was still very important. The Public Health Strategic Manager noted that the work of BALANCE, the local alcohol charity, was very important regionally.

The Committee were reminded that originally a Working Group had been set up with the then Vice-Chairman of the Committee, former Councillor T Neary, as the Chairman of the Working Group, he having presented the report from the group at Cabinet in November 2016 and subsequently at the SDP.

She explained that a number of recommendations had been made by the Working Group and they were set out at Appendix 2 to the report. She explained that there was ongoing work in relation to those, maintained and monitored by the SDP's Drug and Alcohol Strategy Group, chaired by the Public Health Strategic Manager.

Members noted in terms of Recommendation 1, sharing findings of a cumulative impact assessment with the Office of the Police, Crime and Victims' Commissioner (PCVC) and potential further work, the information had been shared. It was added that in spring 2016, further work was undertaken in terms of the impact of alcohol in relation to a "5<sup>th</sup> Licensing Objective". It was noted that the data produced did not provide any conclusive outcome in terms of cause and effect that could influence Licensing Committees. The Public Health Strategic Manager noted this could be revisited in 2018/19 by PH and that there would be continued lobbying of Government in relation to a 5<sup>th</sup> Licensing Objective.

The Public Health Strategic Manager reminded the Committee of the amalgamation of the Alcohol Harm Reduction and Drug Strategy Groups in 2017, with the new Alcohol and Harm Reduction Strategy Group utilising a new alcohol CLeaR (Challenge, Leadership, Results) tool. It was explained that CLeaR was a holistic, evidence-based system improvement model to help prevent and reduce alcohol-related harm at a local level. Members noted there would be a peer-review in July 2018 and review findings would follow in October 2018, with the Public Health Strategic Manager noting County Durham was very advanced as regards strategy.

Councillors noted that Recommendation 2 stated that an education video be included within the events organised by the SDP and partners, utilising a video produced by the PCVC. The Public Health Strategic Manager explained that the harms of alcohol had been highlighted in the training partnership arrangement between Durham Constabulary and Lifeline, the then provider and the PCVC video was available to be utilised as a training tool. Members noted this recommendation had been achieved in 2017/18 and would be maintained in 2018/19, with the provision of a bespoke training team having been stipulated within the specification for the new Drug and Alcohol Recovery Service, launched in February 2018.

It was explained that Recommendation 3 referred to joint campaigns, and it was noted that to maximise the use of funding, the message of increased demand on emergency services over the Christmas period was linked to the wider alcohol harm reduction campaign timetable, with any separate campaign requiring a funding stream to be identified.

The Public Health Strategic Manager noted Recommendation 4 referred to the information within the Home Office's Modern Crime Prevention Strategy and asked for consideration of further work on information sharing, especially between the blue light services, for example using the Cardiff Model. It was explained that PH and Durham Constabulary met with the NHS Foundation Trust, and the Trust undertook internal scoping activity to look at data collection. It was added that once assessed, it had been noted that local Cardiff data indicators were not of adequate quality to provide a comprehensive indicator of all the activity undertaken in accident and emergency. Members noted the PCVC was visiting Cardiff in July and would look to see what elements of their model that could be used or adapted.

The Committee noted Recommendation 5 related to the SDP Board sharing the report with local MPs to raise awareness of issues including drink-driving and minimum unit pricing, and that this action had been completed.

In relation to Recommendation 6, there was continued lobbying in terms of minimum unit pricing, with this being led in our region by BALANCE. The Public Health Strategic Manager noted that Recommendation 7 had been to share the Working Group's report with the Local Government Association's Safer Communities Board, this action had also been completed.

The Public Health Strategic Manager reminded Members of the re-procurement of the Drug and Alcohol Services, with more focus on outreach in our communities that should help to impact positively on the alcohol demand on the emergency services. Members were reminded of work with Clinical Commissioning Groups (CCGs), hospitals and mental health organisations in terms of "frequent attendees" and specific alcohol interventions, including a fast track for "blue light drinkers".

The Chairman thanked the Public Health Strategic Manager, noted this had been a review where Overview and Scrutiny had added value, and asked Members for their questions and comments.

Councillor S Iveson asked for some further information as regards BALANCE. The Public Health Strategic Manager noted it was a unique and valuable service in the north east, being separate from Local Authorities and the NHS. She explained how funding was provided from the Local Authorities in order for regional campaigns to be produced, maximising their impact. Members noted that the BALANCE's aim was for young people to have lives not harmed by alcohol by 2020

The Overview and Scrutiny Officer noted that as this was the third review of the recommendations the Committee was asked to confirm that they were happy to sign off the review of the recommendations as being completed.

**Resolved:**

- (i) That the report be noted.
- (ii) That the review of the report recommendations be noted as completed.

**10 Quarter 4 2017/18 Performance Report**

The Chairman introduced the Corporate Scrutiny and Performance Manager, Tom Gorman who was in attendance to speak to Members in relation to the Quarter 4 2017/18 Performance Management Report for the Altogether Safer theme (for copy see file of minutes).

The Corporate Scrutiny and Performance Manager referred Members to the report and noted key performance positives, including a reduction in anti-social behaviour (ASB), noting many instances of what would have been reported previously as ASB were now being recorded as crime and a reduction in the number of first time entrants to the Youth Justice System.

It was noted that the key performance issues with a reduction in performance included: an increase in the crime rate (reported), noting 3 possible reasons: changes in recording rules, including ASB as mentioned; increased confidence in reporting, which was encouraging in respect of tackling issues such as hate crime, domestic abuse and sexual violence; and also a possible actual increase in some areas of crime, for example arson as discussed by Members at a specific meeting.

The Overview and Scrutiny Officer noted he would explain at the Work Programme item as regards a session to look specifically at crime recording.

The Corporate Scrutiny and Performance Manager noted that alcohol and drug treatment performance was improving, with more completions and being better than the north east average. It was added that while the number of opiate user completions was now at the national average there was some further improvements required to meet the targets set. Members were reminded that the Committee had previously received information as regards the new partner, DISC, who began delivery in February.

The Committee noted that in terms of those killed or seriously injured (KSI) in road traffic incidents, the number of fatalities had reduced, however, the number of those seriously injured had increased. Members were informed of the new recording system, CRASH (Collision Recording And SHaring), and that this was a potential area for review activity.

The Chairman thanked the Corporate Scrutiny and Performance Manager and noted that while there were not high numbers of KSIs, it was important to have the figures of those killed and seriously injured separate.

Councillor R Crute noted in terms of crime reporting figures, that some local concerns raised in terms of the perception of crime suggested that the issue warranted further consideration.

### **Resolved:**

That the report be noted.

## **11 Review of the Committee's Work Programme 2018-19**

The Overview and Scrutiny Officer referred Members to the report in the agenda papers relating to the Review of the Committee's Work Programme for 2018-19 (for copy see file of minutes).

Members noted the report set out the work programme for the year ahead and built on the comments from the March meeting of the Committee. The Committee noted that Appendix 2 set out the work programme and priorities and noted that an issue that had been raised by Members had been Road Safety and in considering this as a focused review, the Overview and Scrutiny Officer had met with the Road Safety Manager and Traffic Manager. It was suggested that the focused piece of work would look at partnership working and specific age groups.

In addition to the proposed review, there would also be work looking at crime recording and also at the impact of austerity in relation to an increase in crime.

It was noted that there would also be a joint review with the Children and Young People's Overview and Scrutiny Committee in relation to Private Children's Residential Care Homes, as there would be a number of cross-cutting issues.

The Overview and Scrutiny Officer concluded by noting that as the work programme of the Committee and the SDP ran in parallel and were aligned the updates received from the SDP would be 6 monthly rather than at each Committee.

The Chairman thanked the Overview and Scrutiny Officer and asked the Committee for their comments, and as regards the proposed topic of Road Safety.

Councillor R Crute reminded Members that it was important to factor in some level of capacity within the work programme and added that Durham Constabulary were looking at potential funding from the Home Office, linked to austerity.

The Overview and Scrutiny Officer noted that in respect of the joint review regarding Children's Residential Care, the group would comprise of 5 Members from each Committee and any volunteers could speak to him as regards membership.

The Chairman asked if Members agreed in relation to the topic of Road Safety, Members agreed and the Chairman noted that the Vice-Chairman, Councillor H Liddle would chair the Road Safety review.

**Resolved:**

- (i) That the Work Programme at Appendix 2 to the report be agreed.
- (ii) That the review topic of Road Safety KSIs be agreed.
- (iii) That arrangements be made for a seminar on recorded crime.
- (iv) That joint review activity with the Children and Young People's Overview and Scrutiny Committee on "Private Children's Residential Care Homes" be undertaken.

**12 Police and Crime Panel**

The Overview and Scrutiny Officer gave a verbal update in respect of the Police and Crime Panel (PCP), noting the next meeting was scheduled for 29 June, and the agenda items included: the Police, Crime and Victims' Commissioners' Annual Report; the draft Police, Crime and Victims' Plan; Crime Statistics; Quarterly Performance; and the "State of Policing: The Annual Assessment of Policing in England and Wales 20182.

The Overview and Scrutiny Officer noted that information in terms of the agenda would be circulated for information.

**Resolved:**

That the verbal update be noted.